From: Frank Brown
To: Microsoft ATR
Date: 12/1/01 5:20pm

Subject: Who is standing up for the USERS?

The Anti-Trust case against MicroSoft appears to be a case of the unable to compete, crying for punitive sanctions.

Who is out there supporting the views of us users. I am retired and use Microsoft products in managing my financial affairs, as well as communicating with friends and relatives.

I am happy to have a series of integrated products, if I have a problem I know where to go to get it fixed. The alternative is to play finger pointing with a series of companies that all deny responsibility.

If these companies can't compete, maybe they should get into other businesses where they can compete.